

# IS Network & Infrastructure Manager

STOCKTON (CENTRAL VALLEY), CA

At WelbeHealth, our purpose is to unlock the full potential of our most vulnerable seniors. We do this by providing them with integrated medical and social services. We are looking for team members who have a pioneering spirit, the courage to love, and will bring diverse perspectives around our shared intention and mission.

Our desire to serve our purpose is leading us to create a best in class and scalable information and technology stack. Our first Program of All Inclusive Care for the Elderly (PACE) in Stockton, CA requires the design and implementation of a template IS network and infrastructure that will be the model for future markets. The approach will involve collaboration with creative and proven innovators in healthcare technology. The IS Network & Infrastructure Manager will plan, direct, and coordinate the design, installation, and connectivity of the technology and network infrastructure to ensure the stable operation of Stockton PACE. This includes acquiring, configuring, maintaining, supporting, and optimizing all new and existing mobile devices, laptops, desktops, network hardware, software, cloud services, and communication connectivity. This role is also responsible for telephone, security systems and other electronic infrastructure. Ideal candidate is a high performer who could ultimately take on expanded scope related to corporate IS infrastructure and expansion in future markets.

## Responsibilities:

- Design and implement plans for infrastructure, cloud, and network connectivity
- Implement and manage all aspects of the technology infrastructure including hardware, software, cloud and other services
- Prepare RFPs, bid proposals, contracts, scope of work reports, and other documentation for IT projects and associated efforts – negotiate effectively with vendors and contractors
- Plan, acquire, and coordinate installation of in-house and remote hardware and software
- Coordinate all aspects of support including tracking all issues and resolutions – participate in the support process to assist with issue resolution, root cause analysis, and remediation
- Manage and ensure effectiveness of security solutions, including firewalls, anti-virus solutions, and intrusion detection systems
- Oversee the administration of user accounts, permissions, and access rights
- Manage technological aspects of the disaster recovery and business continuity plan

## Qualifications:

- Bachelor's degree or equivalent experience in a technical field
- 5 years of experience evaluating, procuring, implementing, managing and supporting enterprise-wide technological infrastructure for enterprises for at least 100 people
- Excellent knowledge of current technology - iOS/Android devices, Windows Desktop, Windows Server, cabling/telephony, networking hardware/software, security software, and cloud technologies (AWS, Azure, Office365) - hands-on experience troubleshooting the above
- Highly motivated, self-directed, able to execute tasks in a quickly changing environment and make sound decisions in emergency situations, strong customer service orientation
- Healthcare services experience strongly preferred

Contact [careers@welbehealth.com](mailto:careers@welbehealth.com)